

## **Used Motor Vehicle and Parts Commission Report By ADR Staff**

Chairman John Longacre convened the April 10, 2018, session of the Used Motor Vehicle and Parts Commission (UMV&PC). Following roll call and approval of the March 2018 meeting minutes, Longacre called on Commission Director John Maile for his report.

Director Maile asked Legislative Liaison Curt Roggow to provide a legislative report. Roggow stated that SB 1339 passed the Senate Appropriations and Budget Committee April 9, 2018. SB 1339 provides that the vehicle tag remain with the individual rather than the vehicle. The bill title was stricken because the committee members believed there was a fiscal impact. Earlier, Oklahoma Tax Commission Administrator Tony Mastin had advised he would be able to absorb any cost for implementation of SB 1339.

Director Maile advised that he had not seen anything official from the Governor's office regarding UMV&PC Commission appointments. Four positions are up for appointment.

Director Maile has advised Carvana that they need to be licensed as a used car dealer in Oklahoma. There are various billboards in the area with Carvana advertisements. Oklahoma's Credit Union has a display for Carvana in their office. Director Maile has been trying to talk to the chief operating officer of the credit union about their relationship with Carvana. Carvana advertises a 7-day risk-free return, flexible financing, free delivery to your door, all credit accepted, no haggling, \$0 dealer fees, and 7-day test own services.

Maile advised that Carvana is operating out of Texas and has a location in Texas. Carvana originally said they would only be delivering vehicles in Oklahoma from transactions that took place in Texas. Carvana now has a 405 area code telephone number and a delivery office in Oklahoma City. Investigator Mark Hair has gone by and talked to the people at the Oklahoma City location. Hair said that the Carvana staff in Oklahoma City advised that they are delivering four or five cars a day in Oklahoma. He also learned Carvana does the paperwork to get the customer's tag and offers the customer seven days to return the vehicle to Carvana. Carvana does not refund the tag, title, and license fees.

Benita Tripeaux was introduced as the new UMV&PC receptionist. Commissioners were also advised that Lead Investigator John Lancaster would be retiring July 1. That retirement creates an open investigator's position that the Commission will be working to fill.

Operations Manager Mark Hair informed the Commissioners that staff had completed 32 inspections and had handled 24 complaints. No informal hearings were conducted.

A total of 22 dealers attended the on-site education program. Applicants for a new license and dealers involved in significant rule violations are required to attend the Commission's education program as a part of acquiring or maintaining a state license. The education sessions are held in the first floor conference room at 421 NW 13th, Oklahoma City. Classes are held on

Monday prior to the Commission meeting on the second Tuesday of each month. The sessions run from 9 a.m. to about noon or 1 p.m. Attendees are asked to make reservations so staff can be prepared to accommodate everyone. Call the Commission at 405-521-3600 to make reservations.