

## **Used Motor Vehicle and Parts Commission Report By ADR Staff**

Chairman John Longacre convened the November 14, 2017, session of the Used Motor Vehicle and Parts Commission (UMV&PC). Following roll call and approval of the October 2017 meeting minutes, Longacre called on Commission Director John Maile for his report.

Director Maile reported that staff was involved with license renewals. A significant number of licensees made good effort to meet the November 1 submission deadline. There were, however, a large number of incomplete applications. Overall, the renewal process is in good shape and slightly better than the first renewal for two years. Maile noted a couple of applicants questioned why they had to pay a \$600 initial licensing fee in late 2017 and, just a few months later, pay for a two-year renewal. Maile explained that those requirements are in the Commission Rules and staff does not have discretion to adjust the fee.

Maile revisited the October meeting discussion regarding Carsaver.com. They provide a referral service for dealers and are working to set up kiosks in WalMart stores. According to Maile, Roy Dockum, Director of the Oklahoma Motor Vehicle Commission, checked the Edmond WalMart and nothing is set up there yet. When Maile and Dockum met previously with the Carsaver representative, they determined that licensing probably would not be required. Some Commissioners questioned whether dealer licensing or Department of Consumer Credit Notification Filing might be required if the company was going to take credit applications or approve financing through the kiosk. Maile will continue to monitor the issue.

Chief Investigator John Lancaster informed the Commissioners that staff had completed six inspections, conducted two audits, and had handled 36 complaints. Staff also conducted 20 informal hearings.

A total of 14 dealers attended the on-site education program. Applicants for a new license and dealers involved in significant rule violations are required to attend the Commission's education program as a part of acquiring or maintaining a state license. The education sessions are held in the first floor conference room at 421 NW 13th, Oklahoma City. Classes are held on Monday prior to the Commission meeting on the second Tuesday of each month. The sessions run from 9 a.m. to about noon or 1 p.m. Attendees are asked to make reservations so staff can be prepared to accommodate everyone. Call the Commission at 405-521-3600 to make reservations.