

Used Motor Vehicle and Parts Commission Report By ADR Staff

Chairman John Longacre convened the October 10, 2017, session of the Used Motor Vehicle and Parts Commission (UMV&PC). Following roll call and approval of the September 2017 meeting minutes, Longacre called on Commission Director John Maile for his report.

Director Maile reported on Carsaver.com, a new dealer service company. Maile and the Motor Vehicle Director, Roy Dockum, met with representatives of Carsaver.com. The company is planning to place kiosks in WalMart stores in Edmond, Norman, and Tulsa. Essentially, Carsaver.com is a referral service or facilitator for dealers. Consumers can look at participating dealers' inventory and be able to make application for financing. Carsaver.com users get a preferred opportunity to look at the cars listed, but none of the transaction is accomplished at the kiosk or outside the dealership. Consequently, a dealer license would not be required.

Maile also addressed "processing fees" being charged on some vehicle transactions. Maile noted that it is actually a consumer credit issue. Various states address the issue by statute; in Oklahoma, it is addressed in consumer credit law. He said that some dealers are assessing substantial fees and sometimes actually increasing the price of the vehicle. According to Maile, the UMV&PC does not specify a certain processing fee amount and does not require that the fee be included in the vehicle price.

Curt Roggow, Legislative Liaison for the Commission, advised the Commissioners that the interim study regarding the vehicle license plate remaining with the owner was productive.

Chief Investigator John Lancaster informed the Commissioners that staff had completed 31 inspections and had handled 23 complaints. Eleven cease-and-desist letters were issued. Audits are suspended until after year end so that staff may concentrate on renewals.

A total of 35 dealers attended the on-site education program. Applicants for a new license and dealers involved in significant rule violations are required to attend the Commission's education program as a part of acquiring or maintaining a state license. The education sessions are held in the first floor conference room at 421 NW 13th, Oklahoma City. Classes are held on Monday prior to the Commission meeting on the second Tuesday of each month. The sessions run from 9 a.m. to about noon or 1 p.m. Attendees are asked to make reservations so staff can be prepared to accommodate everyone. Call the Commission at 405-521-3600 to make reservations.