## **Used Motor Vehicle and Parts Commission Report By ADR Staff**

Chairman John Longacre convened the November 8, 2016, session of the Used Motor Vehicle and Parts Commission (UMV&PC). Following roll call and approval of the October 2016 meeting minutes, Longacre called on Commission Director John Maile for his report.

Director Maile reported that the State now required personnel to include a GPS map with travel mileage reimbursement requests. Maile indicated that field investigators typically do not travel from the office to one point and back. He is concerned that generating the travel route maps will consume an inordinate amount of employee time.

Maile also reported that two interim studies are of concern to the Commission. Senator Newberry has requested an examination of State boards and agencies regarding the North Carolina Board of Dentists vs FTC case. Maile referenced the current process of the Attorney General's office reviewing Commission license denials to advise whether the decision was appropriate. Maile will provide testimony for the interim study. The second interim study of interest is the examination of the restoration of professional licenses to convicted felons while ensuring protection of the public interest.

Commissioner Shreve noted that the Tax Commission is performing a study about moving away from tag agents to a purely online licensing system. Legislative Liaison Curt Roggow agreed to investigate the issue.

Regarding the previous month's discussion about collections on consent agreements, it was noted that a staff member took over collections 3 or 4 months earlier. Collections have improved but half are still delinquent. At Commissioners' direction, Maile indicated he would draft a letter to the dealers involved notifying them that accounts must be brought current by year-end or action would be taken against them.

Maile reported that a new database is being developed to replace the current and that online licensing may be an option. The Commissioners indicated that they would like to have both the current process and the online process available to the dealers.

Chief Investigator John Lancaster informed the Commissioners that staff had completed 22 inspections and had handled 11 complaints. Twenty informal hearings were conducted.

A total of 24 dealers attended the on-site education program in November. Applicants for a new license and dealers involved in significant rule violations are required to attend the Commission's education program as a part of acquiring or maintaining a state license. These education sessions are held in the conference room at 2401 NW 23, Oklahoma City. Classes are held on Monday prior to the Commission meeting on the second Tuesday of each month, beginning at 9 am. Call the Commission at 405-521-3600 to make reservations.